



Suswagatam

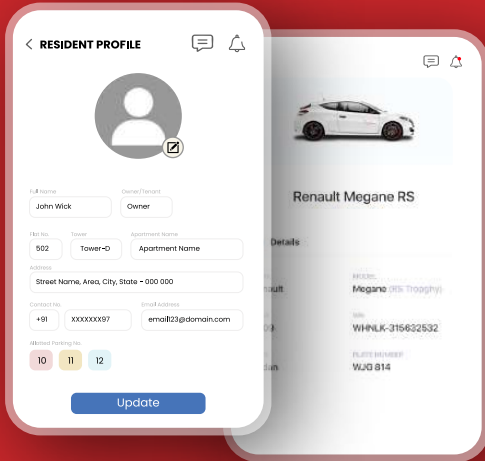
WE WELCOME YOU TO OUR HOME

A Product By  **Nivida**[™]



Smartly Manage Your Society Operations.

A smart and secure app to manage all your society operations with ease and efficiency.



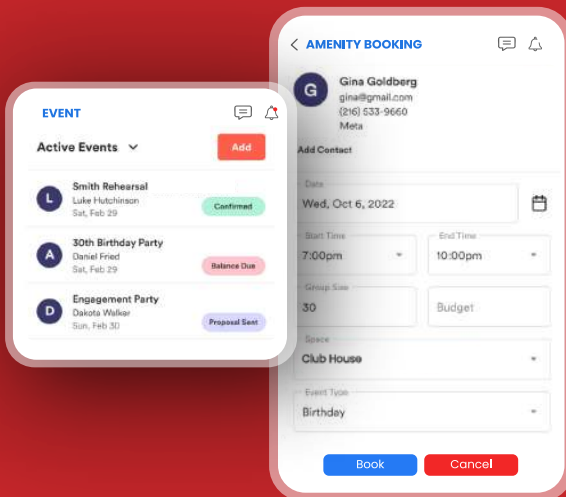
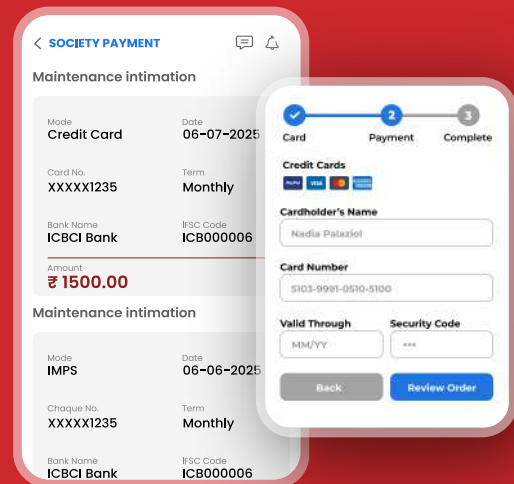
Resident Profile & Access Management

- Tower/Floor/Apartment/Parking mapping
- Owner/Tenant distinction
- Secure user login
- Complete resident profiling

Smart Maintenance System

Automated billing cycles of maintenance charges with reminders and digital payment support.

- Monthly Payment
- Quarterly Payment
- Yearly Payment

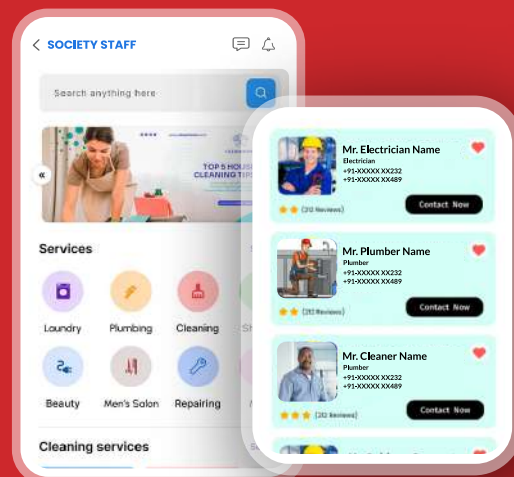


Amenity Bookings

- Clubhouse/Gym/Pool/Other shared facilities
- Calendar-based booking
- Real-time availability
- Avoid double-bookings

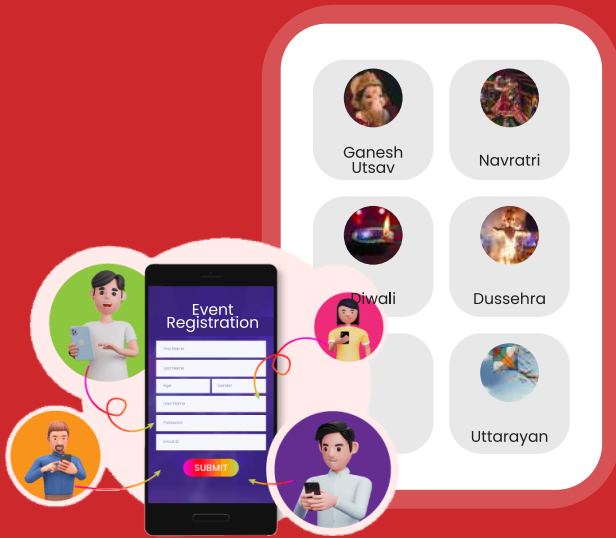
Service Staff Management

- Manage housekeeping, security, maintenance, etc.
- Regular & on-call service providers (plumber, carpenter, electrician, gardener, etc.)



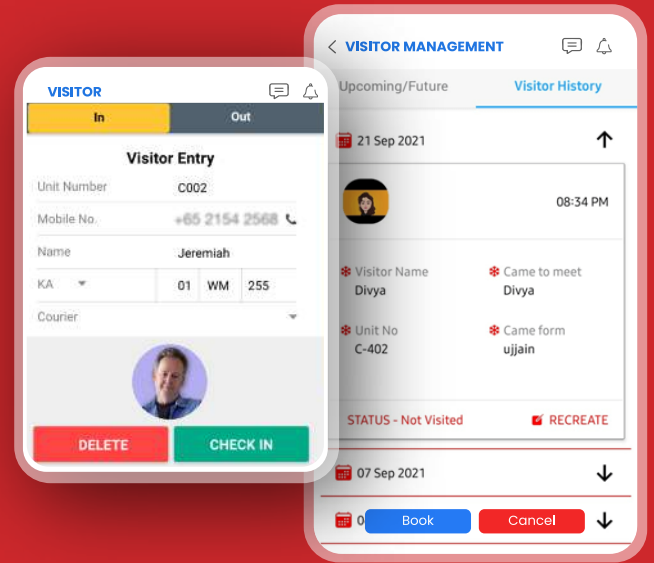
Event Announcements & Ticketing

- Society event planning & registrations for gatherings like Ganpati, Garba, Dussehra, Diwali, Uttarayan, etc.
- Digital ticketing, RSVP, and participant tracking.



Visitor Access Control

- Digital visitor check-in
- Newspaper, Milkmen, Laundry Vendors
- Time-slot based access
- Entry logs for regular & random visitors



Customer Complaint Tracker

Welcome: Admin

- | | | |
|--------------------------|-------------|------------------------------------|
| <input type="checkbox"/> | Mike Huber | Power outages |
| <input type="checkbox"/> | Rose Baker | Tripped circuit breakers |
| <input type="checkbox"/> | Ben Archer | Facing difficulties of clean water |
| <input type="checkbox"/> | Trawis Head | Facing difficulties of clean water |
| <input type="checkbox"/> | Johson | Facing difficulties of clean water |



Request successfully saved!

- A confirmation email is on the way
- An agent will be in touch in the next 24h

Via: Email Phone

Complaint & Issue Resolution

Centralised complaint dashboard for

- Water issues
- Power outages
- Common area problems
- Quick assignment to responsible staff
- Escalation tracking and resolution updates

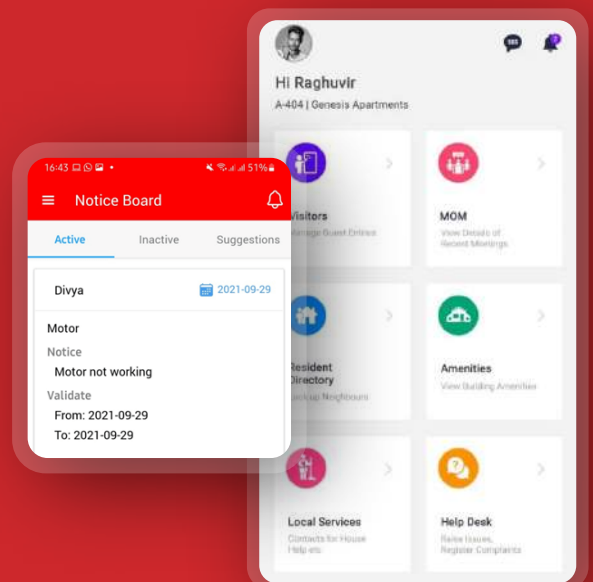
Community Notice Board

- Digital announcements
- Broadcast society-wide updates
- Rules, circulars, and emergency alerts
- Centralised and real-time visibility

Insightful Analytics Dashboard

Visual reports for

- Maintenance collection
- Amenity usage
- Complaint resolution time





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A Product By  **Nivida**TM

Commercials

One Time Society Setup Fee

₹ 10,000 per society
(up to 200 units*)

Annual Cloud Management Fee

₹ 10,000 per society/year
(*For 201-400 units, the same
commercials apply, and so on.)

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